



MUNICIPAL AUTHORITY OF THE BOROUGH OF BEDFORD

244 W. Penn Street | Bedford, PA 15522

P: 814.623.8192 | F: 814.623.3315 | www.bedboro.com

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WATER METER UPGRADE

****IMPORTANT****

The Municipal Authority of the Borough of Bedford (MABB) is proud to be your local water supplier. To help ensure the accuracy of our water meters, update our technology, and comply with state regulations, we must periodically change our meters. **The meter serving your property is now due for upgrade or replacement.**

Because the meter is located inside the building or home, we must have access to perform the required meter change. There is **NO COST TO THE CUSTOMER** for this work. Kentrel Inc., our subcontractor, will provide this service. Please call 1-800-437-9200 between 8:30 a.m. and 5:30 p.m., Monday through Friday, or 8:00 a.m. to 4:30 p.m. on Saturday, or visit kentrel.com to schedule an appointment.

Kentrel Inc. will work with you to schedule a convenient time to perform the work. To prepare for the meter change, please ensure clear access to the water meter. During the process, water service will be interrupted for a few minutes. The installation typically takes 20–30 minutes. Following the inspection of the plumbing and replacement of the meter, Kentrel Inc. may advise you of any necessary plumbing modifications required to bring your plumbing into compliance with state regulations, plumbing codes, and local ordinances. These modifications are the responsibility of the property owner and will not be performed by MABB.

Kentrel Inc. may discuss performing these modifications directly with the property owner. This would be under a separate agreement between the property owner and Kentrel Inc. The property owner may always select their own licensed plumber to complete the necessary work. MABB will not be involved.

All Kentrel Inc. employees will be in uniform and will display identification cards bearing their name, photograph, and the Kentrel logo. For your safety, if someone claims to represent Kentrel Inc. but cannot provide proper identification, do not allow them access to your property.

We look forward to your call and thank you for your cooperation and prompt response. **Please note that FAILURE TO SCHEDULE this meter replacement may result in water service being discontinued.** A reconnection fee may apply if service disconnection becomes necessary.

Meter replacements will be conducted by meter reading routes. Every customer of MABB will eventually receive a letter regarding their meter replacement.

We will make every effort to minimize any inconvenience this project may cause you and appreciate your understanding. MABB thanks you in advance for your cooperation.